

REGISTRATION FAQS

DEFINITIONS

- **Neighborhood Associations** are registered as both Voluntary Neighborhood Associations and Mandatory Homeowners Association.
 - For more information read, [City of San Antonio Neighborhood Registration Policy](#)
- **Partnership Organizations** are not-for-profit organizations established through a city program including but not limited to a,
 - Cellular-On-Patrol group (COP)
 - Partnership Project
 - Neighborhood Commercial Revitalization (NCR) Project
 - Community Development Corporation (CDC)
 - Public Improvement District (PID)
 - Groups formed due to a historical designation or overlay-zoning district
- **Community Organizations** are voluntary, not-for-profit groups such as,
 - City-wide organization such as a governmental or public service agency
 - Board or commission
 - Council district neighborhood alliance
 - Group representing the needs of special populations

UPDATE

- All COSA registered Neighborhood Associations, Partnership Organizations, and Community Organizations are required to submit an annual registration update to the Department of Planning and Community Development.
- The annual update carries a sixty (60) day deadline.

OVERLAPPING BOUNDARIES

- Mandatory Neighborhood Association boundaries may overlap other mandatory & voluntary neighborhood associations or partnership organizations.
- Voluntary Association boundaries may overlap with another Voluntary Association or Partnership Organization **only** with the written consent of the affected association.
- Boundaries are not registered for Community Organizations.

USE OF MANAGEMENT COMPANIES

- The association may list a management company as the point of contact. However, the names and contact information (name, address, telephone) for two officers must be provided.

NOTIFICATIONS

- Provides notification of public hearings for zoning, plan amendment, proposed demolition and board of adjustment cases are provided **only** to voluntary & mandatory neighborhood associations and partnership organizations within 200 feet of the proposed change.
- Community Organizations are not provided notifications.

GRIEVANCES

- Grievances against Neighborhood Associations, Partnership Organizations and Community Organizations are a civil matter and are the responsibility of the group.
- The City of San Antonio does not mediate disputes.
- However, the City of San Antonio may assist with referrals to the [Bexar County Dispute Resolution Center](#).

REMOVAL FROM LISTING

- The City of San Antonio may remove an organization from the city registry if the organization has not provided an update resulting in unconfirmed status after one year.